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## COUNCIL OF AGENCIES SERVING SOUTH ASIANS

The Council of Agencies Serving South Asians'

# **April 2021 Newsletter**

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# **Project Updates**

### **COVID-19 Helpline for South Asians -**

Nikhita Dogra, Project Manager

This COVID-19 Helpline is funded by the Government of Canada, United Way and Indus Community Services and managed by the Council of Agencies Serving South Asians (CASSA) in partnership with the South Asian Legal Clinic of Ontario, Tamil Canadian Centre for Civic Action, Bangladeshi Canadian Community Services, South Asian Women's Rights Organization, and Punjabi Community Health Services.

The COVID-19 Helpline provides information about health & safety during COVID-19, details on the reopening process, government benefits, and support services available to communities in **English, Hindi, Urdu, Tamil, Bengali and Punjabi.** Recorded information is available on the Helpline 24/7 and live Intake Specialists are available 7 days a week. Call **647-846-2233** or **1-866-300-3454** (For Out of GTA callers) to access the Helpline.

The Helpline went LIVE in early September and is accessible at: 647-846-2233.

We highly encourage and appreciate if members could share the helpline with their networks and on their social media.

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647-846-2233

TOLL FREE # FOR OUT OF GTA CALLERS: 1-866-300-3454

INFORMATION ON COVID-19:
HEALTH & SAFETY, GOVERNMENT
BENEFITS, SUPPORT SERVICES,
RE-OPENING PROTOCOLS, AND FOOD
SECURITY

RECORDED INFORMATION & LIVE INTAKE SPECIALISTS AVAILABLE IN: ENGLISH, URDU, HINDI, TAMIL, PUNJABI, AND BANGLA





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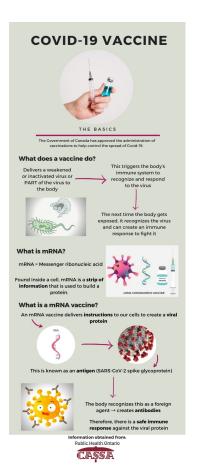












## <u>COVID-19 Vaccine Information - Nikhita Dogra,</u> <u>Project Manager</u>

CASSA has created infographics that summarize factual information about the COVID-19 vaccine. View the full set of infographics to learn more about the vaccine's efficacy, what's in it and how it works.

The infographics are available in **Bangla**, **Tamil**, **Punjabi**, **Urdu and English**.

Please click here to view all the infographics.

## <u>Legal Education for Refugee Women Toolkit -</u>

Yomna Omar, Project Manager

Animation videos highlighting some of the Toolkit's most important topics have now launched on CASSA's Youtube channel. You can find videos for 6 topics: Employment, Housing, Family Violence, Divorce, Legal Aid and Child Benefits. The videos will be available in the Toolkit's main 4

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To access the toolkit in its 4 languages and its infographic in the 8 languages available (English, Arabic, Bangla, Farsi, Punjabi, Spanish, Tamil, and Urdu), you can <u>click here</u>.

To download the infographics in the 8 different languages, you can <u>click here</u>.

We urge all CASSA's members to share the toolkit content with staff, colleagues, and clients, as you see fit. If you have any questions, or would like CASSA to discuss how to use the Toolkit with your staff, please contact the project coordinator at <a href="mailto:yourna@cassa.on.ca">yourna@cassa.on.ca</a>.

### **Employment Equity for South Asians -**

Cynthia Saxena, Employment Equity Coordinator

CASSA is continuing to advocate the policy recommendations created in the <u>Moving Towards</u>

<u>Decent Employment</u> reports. As part of our social media strategy, we are currently requesting your support in creating creative content to reach employers and community members online and highlight the experiences of South Asian immigrants in their search for decent employment.

#### **Community Video Submissions**

If you or anyone else in your organization is interested and comfortable, please send a short (minimum 15 seconds to a maximum 60 seconds) video of yourself describing the most shocking thing you've heard from a racialized client while searching for work or at work in Canada. It could be anything such as a racist, sexist, homophobic, mirco-aggressive, or discriminatory remarks/behaviour.

If you're not comfortable with having your face in the video, you can also record one of a black screen/your organization banner with your voiceover. Our goal is to raise awareness of the kind of experiences racialized immigrants have in finding a job and advocating for positive change. Your 15-50 seconds recorded video will be shared on our social media. Please send your video to Cynthia at <a href="mailto:cynthia@cassa.on.ca">cynthia@cassa.on.ca</a>. You may also WhatsApp it to her on 917-371-4818. If you have a Tik-Tok/Instagram/Twitter account, feel free to share your handle with Cynthia and she will ensure you are tagged for your video and contribution! Please also reach out to her for any questions or clarifications.

#### Women's Day Forum

In support of this year's International Women's Day, CASSA also organized an International Women's Day Forum: A Better Future for Racialized and Immigrant Women at Work on March 8th, from 4p.m to 6p.m. Panelists discussed the unique experiences of South Asian immigrant women and the tailored approaches needed to support their empowerment in the labour market. You can find the video here.

Recommendations with Ministers, MPPs, MPs, Councillors, and other policy-makers. MPP Shaun Chen also provided a letter of support to CASSA. You can find the video <a href="here">here</a>.

CASSA will also be shortly disseminating a Business Charter outlining the promises and initiatives that small and large-scale businesses will be pledging to take to ensure South Asian immigrants are not discriminated against when looking for decent employment.

If you would like to support, collaborate or know more about this advocacy campaign, please reach out to Cynthia: <a href="mailto:cynthia:cynthia@cassa.on.ca">cynthia@cassa.on.ca</a>

## **Racial Equity in Education -**

### Eman Zahid, Muslim Community Outreach Coordinator

The Racial Equity in Education project held the second Muslim community Consultation Session, in which the community helped to identify issues of priority regarding equity in Ontario schools. The session was interactive and the community took part in insightful discussions around concerns of discrimination at school. The Consultation Session was successful in helping focus the project goals, and we hope to continue working with the Muslim community on issues of concern. The forum discussed and revived issues posed in our first community forum, while providing the community with project updates, community resources and support, and a presentation on meaningful community engagement by **Rizwana Kaderdina**, Equity Teacher Facilitator at the York Region District School Board, and member of the Alliance of Educators for Muslim Students.

#### Collaborative to Combat Online Hate -

#### Maryam Faisal, Anti-Hate Project Coordinator

The Collaborative to Combat Online Hate completed consultations with partner agencies and other experts. The team is currently organizing data from the consultations to begin developing the strategy. The project aims to build the digital literacy of our partner agencies to help them, their staff, clients, and members combat online hate. The project will also focus on developing anti-hate content and messaging to support those who become victims of online hate.

We have launched a <u>survey</u> to understand the experiences members of racialized communities have had with online hate content. We would really appreciate it if you could fill out this short survey and share it with your networks; it's available in nine languages and will only take a few minutes of your time.

The survey is completely anonymous, and will only be used to inform the development of the

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#### **Anti-Hate Conversation Series**

Tune in! CASSA has been hosting the Anti-Hate Conversation Series to start conversations around hate, racism, and oppression. The Anti-Hate Series aims to spread awareness on current hate-related and social justice issues by inviting speakers to provide insights into the underlying causes and next steps for government response and community action. The series takes place every other week on Tuesdays from 4 pm - 4:30 pm on Facebook Live:

www.facebook.com/pg/CASSAOnline/live\_vid eos/ with two guest panelists.

We also want to hear from you! Are there topics you would like to see covered? Or speakers you would want to see featured? Email <a href="maryam@cassa.on.ca">maryam@cassa.on.ca</a> with your suggestions!

# **Apna Health**



<u>Apna Health</u> is a partnership between CASSA, Indus Community Services and Punjabi Community Health Services dedicated to providing information on COVID-19 relief and vaccines.

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pandemic and beyond. We are here to help and can provide access to a variety of supports to the South Asian community. as well as connect it's members to culturally sensitive and culturally appropriate information and resources in the language they understand.

# **Messages from Members**



#### This May, STEP UP and Support Life-Saving Breast Cancer Research!

It's a big goal, but there's work to do. Every year more than 27,000 Canadians are diagnosed with breast cancer. Join the **One Billion Steps Challenge** this May and help fund life-saving breast cancer research!

#### Challenge your family, friends and colleagues!

Sign up online and download our mobile app to share your progress with your challengers, track your ranking against the entire pool of participants and share your fundraising and steps achievements on your social media channels.

#### Register at mothersdaywalk.ca

You can get your steps anywhere and anytime that's right for you. Join us every day in May to walk, step, dance – however you want to move!

There is no cost to join. We've got great workout videos, a weekly Spotify playlist and awesome prizes to keep everyone motivated throughout May, including a grand prize for the participant who raises the most money!

We will send you the link to download the mobile app (iPhone and Android) that will track your steps from May 1- 31.

As we mark the 30 anniversary of our Annual Mother's Day Walk, we invite everyone to join us. This May, do something good for yourself while also doing something to help prevent 14 Canadian women from dying of breast cancer every day.

#mothersdaywalk & #BCSCstepchallenge





## The ONE BILLION STEPS

Challenge - Breast Cancer Society

Every year more than 27,000 Canadians are diagnosed with breast cancer. Join the One Billion Steps Challenge this May and help fund life-saving breast cancer research! Sign up online and download our mobile app to share your progress with your challengers, track your ranking against the entire pool of participants and share your steps achievements on social media.

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Register at: mothersdaywalk.ca



#### <u>Oskapewasi</u>

This event is organized by Neenahnew
Oskapewasik - Cree Helpers; Elders and
young people coming together to facilitate
dialogue on Indigenous Elders and
Indigenous Story-Telling.

As the 2020-2021 recipients of Heritage
Canada Grant, they hope to inspire
community members to become agents of
positive change and solidarity to continue
Honouring and Commemorating the lives and
lived experiences of Survivors of Indian
Residential School Systems.

The Elders will utilize "Cree - Oskapewis (Helping) - Perspectives to reach the general public through community engagement dialogues and take them on an educational journey to become agents of transformation. Below are **four virtual sessions** centred around engaging different communities:

Young People (Children and Youth from Indigenous and Immigrant nations)

Saturday, April 3, 2021 - 4:30-5:30pm (ET)

**Newcomers & Immigrants on Turtle Island (North America):** 

Thursday, April 8, 2021 - 6-7:30pm (ET)

**Indigenous Nations** 

Thursday, April 15, 2021 - 6-7:30pm (ET)

Multi-Cultural Commemoration of Residential School Systems & Canada's Legacy -

A Panel Discussion: Saturday, April 24, 2021, 2-3 pm (ET)

Interested? Send an email to <a href="mailto:oskapewasik.helpers@gmail.com">oskapewasik.helpers@gmail.com</a> - a registration link will be sent to you. The registration is important in that it helps us get to know you, and your accessibility needs. All information will be kept confidential and used only to provide a better user experience.

Past Issues

(NYU Press, Feb. 2018)

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Date & Time

Wednesday April 28, 2021
4:00pm sharp to 5:00pm EDT livestream

Speaker(s)

Safiya Umoja Noble, Associate Professor, Department of Information Studies, University of California, Los Angeles (UCLA); Co-Founder and Co-Director, UCLA Center for Critical Internet Inquiry (C2/2)

In Conversation with: Sarah Kaplan, Distinguished Professor and Director, Institute for Gender and the Economy, Rotman School of Management, University of Toronto

Fee

Free to attend. Please register by 12:00 pm on April 28th.

Place

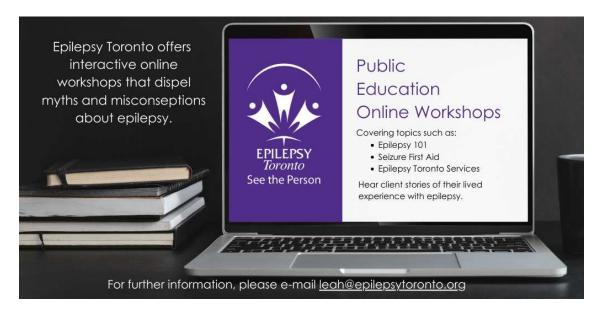
On April 21, Rotman Events will email registrants the link to the page where you can watch the livestream.

### Gender & Economy

In Algorithms of Oppression, Safiya Umoja
Noble challenges the idea that search
engines like Google offer an equal playing
field for all forms of ideas, identities, and
activities. Data discrimination is a real social
problem; Noble argues that the combination
of private interests in promoting certain sites,
along with the monopoly status of a relatively
small number of Internet search engines,
leads to a biased set of search algorithms
that privilege whiteness and discriminate
against people of color, specifically women of
colour.

Date/Time: Wednesday April 28, 2021 | 04:00 PM - 05:00 PM | REGISTER HERE

# **Opportunities**



<u>Combatting Epilepsy Misconceptions - Epilepsy Toronto</u>

Here is a new COVID-19 Vaccine Bulletin, developed by doctors in partnership with settlement organizations, in 8 languages. It's the first in a series, addressing questions about the vaccine.

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about epilepsy.

Topics include: Epilepsy 101, Seizure First Aid and Epilepsy Toronto Services. Hear client stories of their lived experience with epilepsy. For further information, please email

leah@epilepsytoronto.org



Brampton Library enriches the lives of Brampton residents by promoting literacy and by providing access to collections, programs, services and technology. Brampton Library's 8 branches serve a culturally and ethnically diverse city with a population of over 600,000 individuals.

#### **DIVERSITY, EQUITY, AND INCLUSION MANAGER**

As the subject matter expert, the incumbent champions the development and implementation of effective strategies to create a culture for diversity, equity and inclusion. Working collaboratively with staff and senior management, the Diversity, Equity and Inclusion Manager will strategically lead the development, implementation, and evaluation of proactive diversity, equity, inclusion and accessibility strategies across the organization and community.

Reporting to the Chief Executive Officer, this incumbent will direct and advise on diversity, inclusion, equity, and accessibility strategy, policies, practices and learning across Brampton Library. This role will identify and implement solutions and initiatives to address systematic bias and organizational harriers

Your ability to drive change will be critical to Brampton Library's multi-year diversity and inclusion framework and strategy. Through your strategic vision, your proven change management skills, and ability to generate, implement and evaluate new ideas, plans and programs will build a true sense of belonging to employees, customers and the community as a whole.

#### Qualifications:

- 5+ years' of experience managing, developing and successfully implementing DE&I and accessibility strategies and programs.
   Bachelor's Degree in a related field and/or equivalent with a specialization in DE&I and
- Bachelor's Degree in a related field and/or equivalent with a specialization in DE&I and through formal training and lived experiences.
- The incumbent will hold a diversity and inclusion certification, such as the Canadian Certified Inclusion Professional or the Certificate in Leadership and Inclusion or equivalent with specific training in diversity matters.
- Demonstrated effectiveness leading diversity, equity, inclusion and accessibility related initiatives and programs and being accountable for the evolution of DE&I strategy.
- Proven ability to influence change at all levels of the organization by being a strategic thinker, problem solver and hands-on builder.
- Demonstrated leadership capacity, with proven change management skills with success in implementing organizational system changes.
- Exceptional interpersonal, influencing and relationship building skills and ability to foster collaborative work relationships.

How to Apply: If you are a qualified candidate interested in this opportunity, please forward via e-mail your cover letter and resume to <a href="mailto:bramlib@hrassociates.ca">bramlib@hrassociates.ca</a> by April 8, 2021.

Questions about the position or the recruitment process can be directed to Luciana Da Silva of HR Associates at 416-237-1500, ext. 266, or Luciana.DaSilva@hrassociates.ca.

We thank all applicants, however, only those selected for an interview will be contacted.

Accommodations are available upon request.



Job Posting: Diversity,

Equity and Inclusion

Manager - Brampton

Libraryy

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**HOW TO APPLY:** Please forward your cover letter and resume to <a href="mailto:bramlib@hrassociates.ca">bramlib@hrassociates.ca</a> by **April 8, 2021** 

Please click here to view the full posting.

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The Wellesley Institute is looking for interview participants from Black, South Asian, and Southeast Asian communities to hear about their experiences of the COVID-19 pandemic.

- To participate, you must:

   Live in the Greater Toronto Area (GTA)

  - Live in the Greater Turning Transport
    Be between the ages of 18-64.
    Self-identify as Black, South Asian, or Southeast Asian
    Speak Punjabi, Tamil, Tagalog, or English

The interview (over the phone or Zoom video call) will be up to 60 minutes and you will receive a \$35 gift card for your participation. You will have the option of a President's Choice, Shoppers Drug Mart, Walmart, Winners or Amazon gift card.

- If you are interested in participating or would like more information about this project, please contact one of the following people:

  For English: Sarah Sanford, sarah@wellesleyinstitute.com or 416-829-7394

  For Punjab: Kirandeep Kharpal, kkharpal@mentalhealthcommission.ca or 613-899-0116

  For Tamil: Lucksini Raveendran, <u>traveendran@mentalhealthcommission.ca</u> or 647-828-6338

  For Tagalog: Mauriene Tolentino, <u>mtolentino@mentalhealthcommission.ca</u> or 416-938-2921

This project has been reviewed and approved by the Ryerson Research Ethics Board (REB 2020-533) and is funded by Mental Health Commission of Canada. Project team members include Dr. Brenda Roche, Nina Acco Weston, Dr. Seong-gee Um, Dr. Sarah Sanford of the Wellesely institute and Mauriene Tolentino, Lucksin Raveendran, and Kirandeep Kharpal of Mental Health Commission of Canada. If you have questions about your dright as a participant in this study, please contact: Research Ethics Board of Office of the Vice President. Research and Innovation, Ryerson University, 350 Victoria Street, Toronto, ON MSD2XA, 416-679-5042, global information and programments.







#### **Racialized Communities in the GTA -**

Wellesley Institute

To participate, you must:

- · Live in the Greater Toronto Area (GTA)
- Be between the ages of 18-64.
- Self-identify as Black, South Asian, or

Southeast Asian

· Speak Punjabi, Tamil, Tagalog, or English The interview (over the phone or Zoom video call) will be up to 60 minutes and you will receive a \$35 gift card for your participation. You will have the option of a President's Choice, Shoppers Drug Mart, Walmart, Winners or Amazon gift card.

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- · For Tamil: Lucksini Raveendran, Iraveendran@mentalhealthcommission.ca or 647-382-6338
- For Tagalog: Mauriene Tolentino, mtolentino@mentalhealthcommission.ca or 416-938-2921

## **Important News**

New data shows COVID-19 pandemic now 'completely out of control' in Ontario, key scientific adviser says Social Sharing

New variants of concern now account for 67 per cent of all SARS-CoV-2 infections in Ontario. The number of people hospitalized with COVID-19 is now 21 per cent higher than at the start of the province-wide lockdown, while ICU occupancy is 28 per cent higher. The percentage of COVID-19 patients in ICUs who are younger than 60 is about 50 per cent higher.. Read more.

HIGHT HOW

As of Saturday afternoon, Fight COVID Racism was reporting 959 incidents of anti-Asian hate crimes across Canada during the pandemic. Here are five ways to help if you witness hate, according to the organization:

- Take action: Approach the targeted person, introduce yourself and offer support.
- Actively listen: Ask before taking any actions and respect the other person's wishes. Monitor the situation if needed.
- Ignore the attacker: Using your discretion, Stop AAPI Hate says to attempt to calm the situation by using your voice, body language or distractions.
- Accompany: If the situation escalates, invite the targeted person to join you in leaving the area.
- Offer emotional support: Help the other person by asking how they're feeling and assist them in figuring out what they want to do next. Read more.

### More racially diverse areas reported much higher numbers of COVID-19 deaths: StatsCan

The most racially diverse neighbourhoods in Canada reported COVID-19 mortality rates more than twice as high as those reported by districts that are overwhelmingly white, according to new data released Wednesday by Statistics Canada.

In areas where a quarter of the population or more identified as "visible minorities" — the term the government uses for non-white and non-Indigenous people — the mortality rate averaged 35 deaths per 100,000 people, compared to an average of 16 deaths per 100,000 people in regions where less than one per cent of the population was composed of racial minorities. Read more.

## Ontario government moves to activate 4-week, provincewide COVID-19 'emergency brake'

Under the plan, indoor and patio dining will be banned and restaurants can only operate with takeout and delivery options. When it comes to retail businesses deemed "non-essential," multiple sources said those are expected to remain open with 25 per cent of the approved capacity.

Ontario schools are said to remain open at least until the April break but more news towards this event is coming soon. Read more.









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